

APPENDIX 1: NOISE STRATEGY POLICIES AND ACTIONS –Update March 2015

Policies Reference	Actions	Timescale	Review and Revised Actions March 2015	Timescale
<p>Developments 1 Tranquil Areas 1</p>	<p>Review and update planning conditions and informatives to ensure they are fit for purpose and reflect the policies and aims of the new National Planning Policy Framework (NPPF), Core Strategy and City of London Noise Strategy,</p>	<p>December 2012 and ongoing</p>	<p>Most conditions reviewed and updated on Planning protected document in 2012/13.</p> <p>Further review and update of conditions underway to ensure they are necessary and enforceable.</p> <p>Revised conditions submitted to for submission into their protected document for use by case Planning Officers.</p>	<p>Completed</p>
	<p>Develop appropriate planning policies in the emerging Development Management DPD and other policy documents to reflect policies and aims of the Noise Strategy.</p>	<p>March 2014</p>	<p>Completed – comments made and have on the whole been integrated into the draft Local Plan except where previously agreed by committee before the noise strategy is Core Strategy.</p> <p><u>ACTION:</u> a) Consider the need for policies to be developed into City Noise SPD and b) include in work programme for forthcoming year</p>	<p>Completed</p> <p>April 2015/16</p>
	<p>Consider noise and ‘tranquil’ areas issues in Environmental Enhancement Area Strategies as consultations emerge .</p>	<p>Ongoing</p>	<p>Comments made on strategies when known.</p> <p><u>ACTION:</u> Environmental Enhancement and Environmental Health Liaison meetings now scheduled.</p>	<p>Ongoing</p>
	<p>Develop further guidance for designers and developers on</p>	<p>March 2014</p>	<p>Not started.</p>	

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	designing 'tranquil' spaces and minimising final use noise impacts.		<u>Action:</u> to propose as potential local budget bid for consultancy advice on existing document	May – August 2015
	Review guidance to construction businesses on noise considerations and content relating to Environmental Management Plans.	March 2013	Completed. Incorporated into revised Construction and Deconstruction Code of Practice May 2013. <u>Further action:</u> Code of Practice being further reviewed as an action in Pollution Control Business Plan 2014/15.	June 2015
	Engage with relevant organisations including DEFRA and Department for Communities and Local Government, for noise related guidance on planning control during the early stages of implementation of the NPPF.	March 2012 - March 2014	No guidance produced or forthcoming.	N/A
Developments 2	Work to influence Licensing policy through the proposed review of the City of London Statement of Licensing Policy and procedures.	June 2012 - December 2012	Completed. City of London Statement of Licensing Policy published January 2013. N.B. New update Licensing Policy expected 2015/16	Completed
Developments 3	Continue to lobby Crossrail for support to provide a timely response and consent process to Section 61 consent applications.	Ongoing	Completed and ongoing.	Completed & ongoing
Developments 4	Continue to provide ad hoc advice to a wide range of City Corporation Departments e.g. Department of the Built Environment project works, facilities and housing stock management, waste collection, and events promotion and	Ongoing	Ongoing	Ongoing

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	management, Barbican Centre.			
Developments 5	Continue to consider noise impacts of City events and filming through the Augmented Safety Advisory Group (ASAG) and also via direct consultation with M&CP Pollution Team.	Ongoing	Ongoing. Safety Advisory Group now very established. Noise considerations are an integral consideration for event planning.	Ongoing

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Transport 1, 2, 3, 11	Continue to work with Department of the Built Environment (DBE), contractors and utility companies to facilitate reduced traffic disruption (e.g. extended working hours) due to street works.	Ongoing	Street Works Code of Practice published August 2013. Distributed to streetworks stakeholders at all opportunities. <u>ACTION</u> – continued wider distribution of Code of Practice to utilities and other contractors.	Completed & ongoing
	Review options for reducing traffic disruption while minimising noise impacts for residents and businesses including review of the current 'quiet hours' requirements in the City of London Code of Practice for Deconstruction and Construction.	March 2013	Completed – Construction and Deconstruction Code of Practice revised and published May 2013; Street Works Code of Practice developed and published August 2013 ; extended hours scheme approved and revised.	Completed

	Lobby TfL to build flexible arrangements into their proposed 'lane rental' scheme to prevent nuisance and disturbance to City residents in sensitive locations of the TfL network within the City.	June 2012	Completed. ACTION – To review of effectiveness of current arrangements	Completed April 2015 – October 2015
	Develop formal liaison protocols on noise issues with Transport for London.	September 2013	Street Works Code of Practice published August 2013. <u>Further action:</u> Consider the development of a Memorandum of Understanding on noise and liaison issues between pollution Control Team and TFL.	Completed April 2015 – October 2015.
	Work with relevant City Corporation Departments to provide advice and support on minimising noise and noise impacts from their transport and highways related operations.	Ongoing	Requires further review – working has been reactive and dependant on our awareness of new proposals and initiatives. Need to explore formally integrating assessment of noise impacts into new projects. General Note: A lot of work has gone into getting noise issues into strategic City policy documents especially planning ones. Next steps – to raise awareness and knowledge of how those policies can be taken forward by document owners and policy implementers. Options to explore include considering a noise network, offering to provide briefings to planning policy people and planning officers, consideration of a City Noise SPD.	Ongoing.
Transport 4, 6	Review and develop working arrangements between DBE and M&CP for integration of noise considerations where required into strategic	September 2013	We have built a stronger relationship through the Highways / EH liaison meetings and meetings with Transportation and Public Realm Director, but there	April 2015/16

	and service planning and delivery.		are no formal or informal arrangements for assessing noise impacts of strategic or service plans for DBE or other key 'noise generating departments.' Action: For further consideration.	
	Contribute to the inclusion of noise minimisation considerations into the City of London Manual for Sustainable Streets.	March 2013	Completed. Review where the document is now. Perhaps look to provide supplementary guidance to DBE officers to help DBE officers implement. This links to the Noise SPD. Overall – need to develop some awareness raising events / briefings for key staff in DBE – Highways, Street scene, Planning, Cleansing.	Completed Ongoing
Transport 5	Develop policy and arrangements for integration of noise management considerations into relevant City Corporation PP2P (Procure to Pay) procurement processes and contracts e.g. specifications.	May 2012 - March 2013	To raise issue again with Chamberlain's Department with advent of City Procurement unit To consider (raised via Alderman at Barbican) whether City specific City contracts can usefully include controls which help the City in the mitigation of noise alongside statutory controls Further action: needs a strategy and follow up, possibly via Director and chief officers group.	April 2015/16
Transport 7	Seek funding for noise surveys to gather baseline noise data on road traffic noise levels in the City.	March 2013	Not done. Look for opportunities to obtain funding through S.106, LIP, CIL.	April 2015/16

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	<p>Noise Action Planning:</p> <ul style="list-style-type: none"> - Complete investigation stages at Important Areas First Priority Locations (FPL) - Following the investigation stage, to consider and secure budget, where practical, to implement measures to reduce high road traffic noise levels at FPL's where the Corporation are the Highways Authority - Lobby and support, where necessary, TfL, Department of Transport and Office of the Rail Regulator to meet their similar obligations on other routes in the City. 	<p>November 2012</p> <p>September 2013</p>	<p>COL HA – investigation stage completed.</p> <p>TfL HA – investigation stage completed.</p> <p>TfL U/G – investigation completed.</p> <p><u>Further action:</u> no apparent appetite with Defra to continue supporting this work but need to continue liaison with DBE and TfL regarding any traffic related measures to be considered in City to raise noise a design issue</p>	<p>Completed & ongoing</p>
Transport 8	<p>Continue discussions with Crossrail and their contractors to minimise noise impact of tunnelling and train movements when operational.</p>	<p>Ongoing</p>	<p>Completed. Work of tunnelling about to start under Barbican (soft launch of first machines on April 8 from Liverpool Street). Further monitoring an liaison arranged over the coming period of work</p>	<p>Completed & ongoing</p>
Transport 9	<p>Continue to enforce and raise awareness of the City limits on night time deliveries in noise sensitive areas including temporary relaxation in the lead up to the Olympic and Paralympic games; the policy on night time delivery time limits may need to be considered and reviewed after the games.</p>	<p>April - September 2012</p> <p>Review December 2012</p>	<p>Completed.</p>	<p>Completed.</p>

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	Continue to be involved with trials and schemes which promote quieter deliveries and premises servicing in the City during the Olympic and Paralympic Games: e.g. TfL Quiet Deliveries trials and Code of Practice.	April - August 2012	<p>Current position – have reverted to traditional City policy of no deliveries 2300 – 0700 Mon-Sat. Recent committee report from Planning proposes to explore with TFL MoL policy and recommended to assemble more data about freight operations and to undertake various pilot studies to assess the viability of measures to encourage more sustainable delivery and servicing arrangements. Included protections for residents re noise. Leading to City Freight Strategy.</p> <p>Pilot for TFL / Fullers being agreed .</p> <p>ACTION – Continue to work with Planning, DBE, TFL and others to facilitate night time servicing and deliveries / freight movement while minimising disturbance to City residents and other vulnerable occupiers. Anticipate contributing to development of an initial City Freight Strategy in 2015</p>	Ongoing
Transport 4, 10, 11	Continue to promote the use of quieter vehicles and reduced use of road traffic vehicles for journeys through the Core Strategy, Local Implementation Plan, City of London Cycling Plan and Air Quality Strategy.	Ongoing	Ongoing.	Ongoing.

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Responding 1, 2, 4	Review, update and consolidate current M&CP noise service management and delivery policies.	March 2013	Completed. Noise Response Service Delivery Policy published.	Completed
	Support and encourage good noise management practice in Licensed Premises through the development of good practice guidance for licensees.	September 2013	Contributed towards the current guidance. Further Action: Provide examples of good practice and areas for improvement when guidance next updated.	Ongoing
	Current edition of City of London Code of Practice on Deconstruction and Construction to be reviewed and updated.	March 2013	Completed May 2013. Further Action: Review existing edition for any necessary changes.	Completed July 2015

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Responding 5, 6, 7, 9	Continue work with the Health and Well-being Board to include noise as a health 'issue' to be addressed in the Joint Strategic Needs Assessment.	Ongoing	Working with Health City Development Manager to develop an appropriate indicator for 'Noise' exposure for the City. Incorporate 'tranquil spaces' in JSNA as part of worker wellbeing workstream.	Ongoing.
	Continue with work involving the Licensing Liaison and Safer City Partnerships; encourage and support consistent and effective policies and procedures across the City Corporation and	Ongoing	Completed. COLP, Licensing and Pollution Team are working much closer together with joined up approaches to issues and incidents related to public nuisance. This will be an ongoing matter to enhance	Completed & ongoing

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	other agencies to respond to public nuisance related to operation of licensed premises.		effectiveness, particularly as the Community Safety work being co-ordinated via Town Clerk's Department integrating work of City Police and City of London Corporation, including Joint Contact & Command Centre progresses.	
	Support a joined-up approach to noise issues in the review of the Statement of Licensing Policy and the implementation of pending new licensing legislation.	June - December 2012	Completed.	Completed
	Continue to support and take part in schemes which promote good practice in noise control and management e.g. City's Considerate Contractor Scheme (CCS) and 'Safety Thirst' scheme.	Ongoing annual schemes	Ongoing.	Ongoing
	Develop formal liaison and coordination protocols with City Police on noise and anti-social behaviour enforcement matters and including information sharing.	September 2012	Licensing has developed an MOU referring making Pollution Control Team the lead for all public nuisance complaints. <u>Further Action:</u> Under review from August 2014. New Anti-social Behaviour Crime and Policing Act 2014 requires greater information sharing and liaison. Projects underway to implement lead by the Safer City Partnership.	April 2015/16

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	Develop protocols with City Corporation DBE Development Planning on enforcement issues liaison relating to noise from unauthorised developments.	March 2013	Completed. Signed November 2014.	Completed
	Develop protocols with City Corporation Housing Management (including Barbican Estate, Registered Social Landlords and Barbican Centre) for responding to and resolving neighbour and neighbourhood noise complaints.	March 2014	Underway from Autumn 2014.	March 2015.
	Continue to build on business engagement including attending and presenting at business, licensed trade, sector liaison and residents meetings.	Ongoing	Meetings attended as opportunities arise. Customer engagement survey completed September 2014.	Ongoing.
Responding 8	Make arrangements for the public sharing and availability of noise complaint data.	September 2012	Business Plan with summary data published on web from 2014.	Ongoing
Tranquil Areas 1 – 4	None		Policy 1 – Representations made on Local Plan, Open Spaces Strategy, Area Environmental Strategies, Street Scene Manual, LIP, Aldgate Gyrotory Scheme; to create the policy space for implementation. ACTION: Need to develop a plan to put these, and remaining Tranquil Areas policies into mainstream COL practice.	Completed Ongoing

